

## WELCOME

In this guide, we will explain how to use your Rewards or Day Card at the Slot Machine. However, should you require any more information or have any questions, our friendly Casino Staff are always on hand to help you and give you advice.

ENJOY THE GAME AND HAVE FUN!

## OTHER TSOGO SUN GAMING GUIDES AVAILABLE:

Please ask any of our Casino hosts for our other Gaming Guides and Information Brochures in this series.

## FOR FURTHER INFORMATION CONTACT ANY TSOGO SUN GAMING CASINO

Montecasino : 011 510 7000

Suncoast : 031 328 3000

Gold Reef City : 011 248 5000

Silverstar : 011 662 7300

The Ridge : 013 655 9300

Hemingways : 043 707 7777

Emnotweni : 013 757 4300

Golden Horse : 033 395 8136/7

Garden Route : 044 606 7777

Blackrock : 034 328 1777

Caledon : 028 214 5100

Mykonos : 022 707 6970

Goldfields : 057 391 5700

[tsogosungaming.com](http://tsogosungaming.com)

GAMESMART

TSOGO SUN GAMING PROUDLY SUPPORTS THE NATIONAL RESPONSIBLE GAMBLING PROGRAMME. WINNERS KNOW WHEN TO STOP. ONLY PERSONS 18 YEARS AND OLDER ARE PERMITTED TO GAMBLE. NATIONAL PROBLEM GAMBLING COUNSELLING TOLL-FREE HELPLINE 0800 006 008.

## HOW TO PLAY

# With Your Smartcard



TSOGO SUN  
GAMING



## HOW TO USE YOUR REWARDS CARD OR DAY VISITOR CARD AT A SLOT MACHINE

- Insert your Rewards Programme or Day Visitor card into the Slot machine card reader
- If you are using your Rewards card, you will be greeted by name and asked for your PIN
- The following options will appear
  - Cashable (credits)
  - Non-Cashable (FreePlay)
  - Loyalty (Rewards cards only)

CASHABLE	NON-CASHABLE	LOYALTY
<p>If you are using a Day Visitor card, you can download the credits from your card to the Slot machine. If you are using your Rewards card, you can download the cashable credits earned from your FreePlay.</p>	<p>This option is only available if you are using your Rewards card and allows you to download the points you've earned on your card to FreePlay on the Slot machine.</p>	<p>Press 3 to convert the points earned on your Rewards card to FreePlay – this automatically downloads to the Slot machine.</p>
<ul style="list-style-type: none"> <li>• Press 1 to download 100 credits</li> <li>• Press 2 to download 200 credits</li> <li>• Press 3 to download 500 credits</li> <li>• Press 4 to download 1000 credits</li> <li>• Press 5 to download the entire amount up to a limit of R2000 per day</li> </ul>		

## OTHER FUNCTIONS AVAILABLE ON THE MENU FOR YOUR SMARTCARD:

- Money to Machine – Press MENU, then press MONEY TO MACHINE, choose the value and then press ACCEPT
- Cashout/Eject Card – Press 'C'
- Point Play (Rewards cards only) – Press POINT PLAY and select the rand value you wish to convert to FreePlay

- Check your balance – Press ACCOUNT BALANCE to view the Points, FreePlay or Cashless Balance. (Day cards display a Cashless Balance only.)
- FreePlay – is automatically loaded and played first (this may vary depending on machine settings)

## PRESS # FOR MORE OPTIONS

1. VIEW INFORMATION
  - View Balances – Shows the Cashable (credits), Non-cashable (FreePlay) and Loyalty (Rewards) points balance
  - View EGM Payout – Shows the last 10 lockup payouts of the machine
  - View Cust Info – Displays your Rewards card number and patron number
2. DOWNLOAD CREDITS – You can also use this option to download your cashable credits or to convert your Non-cashable credits or Loyalty (Rewards) points to FreePlay
3. CASHOUT – Option 3 or 'C' button may be used to cash out credits or to remove your card from the reader on the Slot machine
4. AUTOPLAY – Allows automatic play functionality
5. PREFERENCES – Allows you to set, change or disable your Rewards card PIN

## HOW TO CALL A SLOTS ATTENDANT FOR ASSISTANCE

- Press 'A' on the keypad
- Your request will be sent to our Slots Attendants
- To cancel your request, press '8' on the keypad

## HOW TO ORDER A DRINK AT THE SLOT MACHINE

- Press 'B' on the keypad
- Your request will be sent to our waitrons who will come to you to take your order
- To cancel your order, press '9' on the keypad