

**T SOGO SUN GAMING LIMITED**

**(and its subsidiaries associated)**

**(“Tsogo Sun Gaming” or the Tsogo Sun Group” or “the Company”)**

**THE PROMOTION OF ACCESS TO INFORMATION MANUAL**

**(“Manual”)**

## 1. PREAMBLE

- 1.1. The Promotion of Access to Information Act, 2000 (“**PAIA**”) came into operation on 9 March 2001. PAIA seeks, among other things, to give effect to the Constitutional right of access to any information held by the State or by any other person where such information is required for the exercise or protection of any right and gives natural and juristic persons the right of access to records held by either a private or public body, subject to certain limitations, in order to enable them to exercise or protect their rights. Where a request is made in terms of PAIA to a private body, that private body must disclose the information if the requester is able to show that the record is required for the exercise or protection of any rights, and provided that no grounds of refusal contained in PAIA are applicable. PAIA sets out the requisite procedural issues attached to information requests.
- 1.2. Section 51 of PAIA obliges private bodies to compile a manual to enable a person to obtain access to information held by such private body, and stipulates the minimum requirements that the manual has to comply with.
- 1.3. This Manual constitutes the Tsogo Sun Gaming PAIA manual. This Manual is compiled in accordance with section 51 of PAIA as amended by the Protection of Personal Information Act, 2013 (“**POPIA**”), which gives effect to everyone’s Constitutional right to privacy. POPIA promotes the protection of personal information processed by public and private bodies, including certain conditions so as to establish minimum requirements for the processing of personal information. POPIA amends certain provisions of PAIA, balancing the need for access to information against the need to ensure the protection of personal information by providing for the establishment of an Information Regulator to exercise certain powers and perform certain duties and functions in terms of POPIA and PAIA, providing for the issuing of codes of conduct and providing for the rights of persons regarding unsolicited electronic communications and automated decision making in order to regulate the flow of personal information and to provide for matters concerned therewith.
- 1.4. This PAIA manual also includes information on the submission of objections to the processing of personal information and requests to delete or destroy personal information or records thereof in terms of POPIA.

VERSION	POLICY OWNER	DATE
1.0	Tsogo Sun Gaming	30/06/2021

2. **ABOUT TSOGO SUN GAMING**

3. **Tsogo Sun Gaming, listed on the JSE, is Southern Africa’s premier gaming and entertainment group, owning and operating premier casino and entertainment destinations in six provinces of South Africa, Galaxy Bingo sites in six provinces of South Africa, VSlots limited payout machines (“LPM’s”) across all provinces, bookmaking and online betting, hotels, theatres, cinemas, a theme park, restaurants, bars, conference and banqueting facilities, and holds a 20% equity interest in SunWest International Proprietary Limited and Worcester Casino Proprietary Limited.**

4. **CONTACT DETAILS**

Name of Private Body:	The Tsogo Sun Gaming group of companies listed in Appendix E
Designated Group Information Officer:	The Corporate Compliance Manager
Email address of Group Information Officer:	corporate.compliance@tsogosun.com
Postal address:	Private Bag X200, Bryanston, 2146
Street address:	Palazzo Towers East, Montecasino Boulevard, Fourways, 2055
Phone number:	011 510 7700
Fax number:	+27112527344

5. **INFORMATION REGULATORS GUIDE**

An official Guide has been compiled which contains information to assist a person wishing to exercise a right of access to information in terms of PAIA and POPIA. This Guide is made available by the Information Regulator (established in terms of POPIA). Copies of the updated Guide are available from Information Regulator in the manner prescribed. Any enquiries regarding the Guide should be directed to:

**Postal Address:** 33 Hoofd Street  
 Forum III, 3<sup>rd</sup> Floor Braampark  
 Braamfontein, Johannesburg

<b>Telephone Number:</b>	Refer to website
<b>Fax Number:</b>	Refer to website
<b>E-mail Address:</b>	<a href="mailto:infoereg@justice.gov.za">infoereg@justice.gov.za</a>
<b>Website:</b>	<a href="https://www.justice.gov.za/infoereg/">https://www.justice.gov.za/infoereg/</a>

## 6. OBJECTIVES OF THIS MANUAL

The objectives of this Manual are:

- 6.1. to provide a list of all records held by the legal entity;
- 6.2. to set out the requirements with regard to who may request information in terms of PAIA as well as the grounds on which a request may be denied;
- 6.3. to define the manner and form in which a request for information must be submitted; and
- 6.4. to comply with the additional requirements imposed by POPIA.

## 7. ENTRY POINT FOR REQUESTS

- 7.1. PAIA provides that a person may only make a request for information, if the information is required for the exercise or protection of a legitimate right.
- 7.2. Information will therefore not be furnished unless a person provides sufficient particulars to enable Tsogo Sun Gaming to identify the right that the requester is seeking to protect as well as an explanation as to why the requested information is required for the exercise or protection of that right. The exercise of an individual's rights is subject to justifiable limitations, including the reasonable protection of privacy, commercial confidentiality and effective, efficient and good governance. PAIA and the request procedure contained in this Manual may not be used for access to a record for criminal or civil proceedings, nor should information be requested after the commencement of such proceedings.
- 7.3. The Information Officer has been delegated with the task of receiving and co-ordinating all requests for access to records in terms of PAIA, in order to ensure proper compliance with PAIA and POPIA.
- 7.4. The Information Officer will facilitate the liaison with the internal legal team on all of these requests.
- 7.5. All requests in terms of PAIA and this Manual must be addressed to the Information Officer using the contact details set out in paragraph 3 above.

## 8. **AUTOMATICALLY AVAILABLE INFORMATION**

- 8.1. Information that is available in the public domain and information obtainable via the Tsogo Sun Gaming website about Tsogo Sun Gaming is automatically available and need not be formally requested in terms of this Manual.

## 9. **INFORMATION AVAILABLE IN TERMS OF POPIA**

- 9.1. In terms of POPIA, personal information must be processed for a specified purpose. The purpose for which data is processed by Tsogo Sun Gaming will depend on the nature of the data and the particular data subject. This purpose is ordinarily disclosed, explicitly or implicitly, at the time the data is collected. Please also refer to the Tsogo Sun Gaming Privacy Policy <https://www.tsogosungaming.com/privacy-policy/> for further information.

### 9.2. **Categories of data subjects and the personal information collected by Tsogo Sun Gaming**

Employees: Name, ID number, physical address, health information, disability information, employee benefit information, bank details, tax number, letter of appointment, performance records, payslips, training records, CV, records of qualifications, psychometric assessment results, credit check results, criminal record check results, CCTV footage.

For clients: Name, ID number, physical address, bank details, CCTV footage.

For business partners, contractors and suppliers: Company and/or employee name, ID number, registration number, tax information, physical address, contact details, bank details, contracts, CCTV footage, vehicle information.

Note that this may not be an exhaustive list, and these records are not necessarily available for requestors.

### 9.3. **The purpose of processing personal information**

Personal information is processed as part of its service offering, to manage accounts, meet contractual rights and obligations, as well as for operational and auditing purposes and to comply with obligations imposed by Law.

### 9.4. **The recipients or categories of recipients to whom the personal information may be supplied**

A person that makes a successful application for access to information in terms of PAIA. Other parties in response to a formal legal process or when necessary to conduct or protect our legal rights. Statutory oversight bodies to comply with an obligation imposed by law. As otherwise

provided for by law. Internal and external auditing functions. Persons that provide services to Tsogo Sun Gaming in terms of a contract or a mandate, and where these persons are limited in their ability to use information. Third parties that provide data retention services to Tsogo Sun Gaming in terms of a contract.

**9.5. Planned transborder flows of personal information**

Tsogo Sun Gaming may transfer personal information to places outside of South Africa and store it there, where authorised suppliers might process it. If that happens, personal information will only be transferred to and stored in country that has equivalent, or better, data protection legislation than South Africa or with a service provider which is subject to an agreement requiring it to comply with data protection requirements equivalent or better than those applicable in South Africa.

**9.6. A general description of information security measures to be implemented by Tsogo Sun Gaming**

Tsogo Sun Gaming takes extensive information security measures to ensure the confidentiality, integrity and availability of personal information in our possession. Tsogo Sun Gaming takes appropriate technical and organisational measures designed to ensure that personal data remains confidential and secure against unauthorised or unlawful processing and against accidental loss, destruction or damage.

**10. INFORMATION AVAILABLE IN TERMS OF OTHER LEGISLATION**

Information is available in terms of certain provisions of the following legislation to the persons or entities specified in such legislation:

Company Secretarial, Legal and Liquor

- Companies Act 71 of 2008
- Copyright Act 98 of 1978
- Competition Act 89 of 1998
- Consumer Protection Act 68 of 2008
- Customs and Excise Act 91 of 1964
- Gauteng Liquor Act 2 of 2003
- Free State Liquor Act 3 of 2007
- KwaZulu-Natal Liquor Act 27 of 1989
- Western Cape Liquor Act 4 of 2008
- Eastern Cape Liquor Act 10 of 2003
- Mpumalanga Liquor Act 5 of 2006
- National Liquor Act 59 of 2003
- Northern Cape Liquor Act 2 of 2008
- North West Liquor Act 27 of 1989

### Accounting and Finance

- Income Tax Act 58 of 1962
- Revenue Laws Amendment Act 60 of 2008
- Value Added Tax Act 89 of 1991
- Financial Intelligence Centre Act 38 of 2001
- South African Reserve Bank Act 90 of 1989
- National Credit Act 34 of 2005

### Human Resources

- Broad-Based Black Economic Empowerment Act, 53 of 2003
- Labour Relations Act 66 of 1995
- Basic Conditions of Employment Act 75 of 1997
- Employment Equity Act 55 of 1998
- Skills Development Levies Act 9 of 1999
- Pension Funds Act 24 of 1956
- Medical Schemes Act 131 of 1998
- Compensation for Occupational Injuries and Health Diseases Act 130 of 1993
- Occupational Health and Safety Act 85 of 1993
- Unemployment Insurance Act 63 of 2001
- Environmental Health and Safety Act 1989

### Gambling Acts

- National Gambling Act of 2004
- Eastern Cape Gambling and Betting Act of 1997
- Gauteng Gambling Act of 1995
- KwaZulu-Natal Gambling Act of 1996
- Free State Gambling and Liquor Act of 2010
- The North West Gambling Act of 2001
- Northern Cape Gambling Act of 2008
- Northern Province (Limpopo Province) Gambling Act of 1996
- Western Cape Gambling and Racing Act of 1996
- Mpumalanga Gambling Act of 1995

Note that this may not be an exhaustive list, and these records are not necessarily available for requestors.

## 11. CATEGORIES OF RECORDS AVAILABLE UPON REQUEST

- 10.1 Tsogo Sun Gaming Group maintain records on the categories and subject matters listed below. Please note that recording a category or subject matter in this Manual does not imply that a request for access to such records would be honoured. All requests for access will be evaluated on a case by case basis in accordance with the provisions of PAIA.
- 10.2 Please note further that many of the records held by Tsogo Sun Gaming are those of third parties, such as clients and employees, and Tsogo Sun Gaming takes the protection of third party confidential information very seriously. For further information on the grounds of refusal of access to a record please see paragraph 11.5 below. Requests for access to these records will be considered very carefully. Please ensure that requests for such records are carefully motivated.

### Company Secretarial / Legal

- Contracts and agreements
- Statutory records
- Licences
- Minutes of meetings
- Title Deeds
- Organogram
- Management Agreements
- Leases
- Registered trademarks, trade names, protected names and other copyright items

### Human Resources

- HR and Remuneration Committee reports
- Staff records
- Contracts of employment
- Employment equity reports
- Policy and Procedures
- Pension and Provident Fund details
- Collective Agreements
- BBBEE Verification Certificates
- Employee Licences



### Financial

- Audited financial statements
- Taxation records
- Asset register
- Management accounts
- Banking details
- Treasury documents
- Insurance documentation
- Audit and Risk Committee reports Operational

### Operational

- Social & Ethics Committee report
- Databases
- Computer software, including software and maintenance agreements

Note that this may not be an exhaustive list, and these records are not necessarily available for requestors.

## **11 REQUEST PROCEDURE**

### **11.1 Completion of the prescribed form**

- 11.1.1 Any request for access to a record in terms of PAIA must substantially correspond with Form C of Appendix A to Government Notice No. R.187 dated 15 February 2002 and should be specific in terms of the record requested. Please refer to Appendix A.
- 11.1.2 A request for access to information which does not comply with the formalities as prescribed by PAIA will be returned to you.
- 11.1.3 POPIA provides that a data subject may, upon proof of identity, request the Tsogo Sun Gaming to confirm, free of charge, all the information it holds about the data subject and may request access to such information, including information about the identity of third parties who have or have had access to such information.
- 11.1.4 POPIA also provides that where the data subject is required to pay a fee for services provided to him/her, Tsogo Sun Gaming must provide the data subject with a written estimate of the payable amount before providing the service and may require that the data subject pays a deposit for all or part of the fee.

- 11.1.5 Grounds for refusal of the data subject's request are set out in the PAIA and are discussed below.
- 11.1.6 POPIA provides that a data subject may object, at any time, to the processing of personal information by Tsogo Sun Gaming, on reasonable grounds relating to his/her particular situation, unless legislation provides for such processing. The data subject must complete the prescribed form attached hereto as Appendix C and submit it to the Information Officer at the postal or physical address, facsimile number or electronic mail address set out above.
- 11.1.7 A data subject may also request Tsogo Sun Gaming to correct or delete personal information about the data subject in its possession or under its control that is inaccurate, irrelevant, excessive, out of date, incomplete, misleading or obtained unlawfully; or destroy or delete a record of personal information about the data subject that Tsogo Sun Gaming is no longer authorised to retain records in terms of POPIA's retention and restriction of records provisions.
- 11.1.8 A data subject that wishes to request a correction or deletion of personal information or the destruction or deletion of a record of personal information must submit a request to the Information Officer at the postal or physical address, facsimile number or electronic mail address set out above on the form attached hereto as Appendix D.

## **11.2 Proof of identity**

Proof of identity is required to authenticate your identity and the request. You will, in addition to this prescribed form, be required to submit acceptable proof of identity such as a certified copy of your identity document or other legal forms of identity.

## **11.3 Payment of the prescribed fees**

- 11.3.1 There are two categories of fees which are payable:
- 11.3.1.1 The request fee: R50
  - 11.3.1.2 The access fee: This is calculated by taking into account reproduction costs, search and preparation costs, as well as postal costs. These fees are set out in Appendix B.
- 11.3.2 Section 54 of PAIA entitles Tsogo Sun Gaming to levy a charge or to request a fee to enable it to recover the cost of processing a request and providing access to records. The fees that may be charged are set out in Regulation 9(2)(c) promulgated under PAIA.
- 11.3.3 Where a decision to grant a request has been taken, the record will not be disclosed until the necessary fees have been paid in full.

#### **11.4 Timelines for consideration of a request for access**

11.4.1 Requests will be processed within 30 (thirty) days, unless the request contains considerations that are of such a nature that an extension of the time limit is needed.

11.4.2 Should an extension be required, you will be notified, together with reasons explaining why the extension is necessary.

#### **11.5 Grounds for refusal of access and protection of information**

11.5.1 There are various grounds upon which a request for access to a record may be refused. These grounds include:

- the protection of personal information of a third person (who is a natural person) from unreasonable disclosure;
- the protection of commercial information of a third party (for example: trade secrets; financial, commercial, scientific or technical information that may harm the commercial or financial interests of a third party);
- if disclosure would result in the breach of a duty of confidence owed to a third party;
- if disclosure would jeopardise the safety of an individual or prejudice or impair certain property rights of a third person;
- if the record was produced during legal proceedings, unless that legal privilege has been waived;
- if the record contains trade secrets, financial or sensitive information or any information that would put Tsogo Sun Gaming (at a disadvantage in negotiations or prejudice it in commercial competition); and/or
- if the record contains information about research being carried out or about to be carried out on behalf of a third party or by Tsogo Sun Gaming.

11.5.2 Section of 70 PAIA contains an overriding provision. Disclosure of a record is compulsory if it would reveal (i) a substantial contravention of, or failure to comply with the law; or (ii) there is an imminent and serious public safety or environmental risk; and (iii) the public interest in the disclosure of the record in question clearly outweighs the harm contemplated by its disclosure.

11.5.3 If the request for access to information affects a third party, then such third party must first be informed within 21 (twenty one) days of receipt of the request. The third party would then have a further 21 (twenty one) days to make representations and/or submissions regarding the granting of access to the record.

## **12 REMEDIES AVAILABLE TO A REQUESTER ON REFUSAL OF ACCESS**

- 12.1 If the Information Officer decides to grant you access to the particular record, such access must be granted within 30 (thirty) days of being informed of the decision.
- 12.2 There is no internal appeal procedure that may be followed after a request to access information has been refused. The decision made by the Information Officer is final. In the event that you are not satisfied with the outcome of the request, you are entitled to apply to a court of competent jurisdiction to take the matter further.
- 12.3 Where a third party is affected by the request for access and the Information Officer has decided to grant you access to the record, the third party has 30 (thirty) days in which to appeal the decision in a court of competent jurisdiction. If no appeal has been lodged by the third party within 30 (thirty) days, you must be granted access to the record.

## **13 AVAILABILITY OF THIS MANUAL**

Copies of this Manual are available for inspection, free of charge, at the offices of Tsogo Sun Gaming: Palazzo Towers East, Montecasino Boulevard, Fourways, 2055.

**APPENDIX A - FORM C: REQUEST FORM****ACCESS REQUEST FORM****Particulars of Tsogo Sun Gaming Group Information Officer**

Requests can be submitted either via post, e-mail or fax and should be addressed to the Information Officer as indicated below:

**Information Officer:** The Corporate Compliance Manager

**Street Address:** Palazzo Towers East  
Montecasino Boulevard  
Fourways  
2055

**Postal Address:** Private Bag X200  
Bryanston  
South Africa  
2021

**Telephone:** 011 510 7700

**Fax number:** +27112527344

**Email:** corporate.compliance@tsogosun.com

**Website:** www.tsogosungaming.com

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**Particulars of person requesting access to the record**

- a) *The particulars of the person who requests access to the record must be given below.*

- b) *The address and/or fax number in the Republic to which the information is to be sent must be given.*
- c) *Proof of capacity in which the request is made, if applicable, must be attached.*

**Full names and Surname:** \_\_\_\_\_

**Identity number:** \_\_\_\_\_

**Postal address:** \_\_\_\_\_

\_\_\_\_\_

**Fax number:** \_\_\_\_\_

**Telephone number:** \_\_\_\_\_

**E-mail address:** \_\_\_\_\_

**Capacity in which the request is made, when made on behalf of another person:**

**Particulars of person requesting access to the record (if a legal entity)**

- a) *The particulars of the entity who requests access to the record must be given below.*
- b) *The address and/or fax number in the Republic to which the information is to be sent must be given.*
- c) *Proof of capacity in which the request is made, if applicable, must be attached.*

**Name of entity:** \_\_\_\_\_

**Registration number:** \_\_\_\_\_

**Postal address:** \_\_\_\_\_

\_\_\_\_\_

**Fax number:** \_\_\_\_\_

**Telephone number:** \_\_\_\_\_

**E-mail address:** \_\_\_\_\_

**Particulars of person on whose behalf request is made**

*This section must ONLY be completed if a request for information is made on behalf of another person.*

**Full names and surname:** \_\_\_\_\_

**Identity number:** \_\_\_\_\_

**Particulars of record**

- a) *Provide full particulars of the record to which access is requested, including the reference number if it is known to you, to enable the record to be requested.*
- b) *If the space provided is inadequate, please use a separate folio and attach it to this form. Please sign any additional folios.*

**Description of record or relevant part of the record:**

\_\_\_\_\_

**Reference number (if available):**

\_\_\_\_\_

**Any further particulars of record:**

\_\_\_\_\_

**FEES**

- a) *A request for access to a record will be processed only after a request fee has been paid.*
- b) *You will be notified of the amount to be paid as the request fee.*
- c) *The fee payable for access to a record depends on the form in which access is required and the reasonable time required to search for and prepare a record.*
- d) *If you qualify for exemption of the payment of any fee, please state the reason for exemption.*

**Reason for exemption of payment of fees:**

\_\_\_\_\_

\_\_\_\_\_

**FORM OF ACCESS TO RECORD**

Form in which record is required.

Mark the appropriate box with an X

**NOTES**

- a) *Compliance with your request in the specified form may depend on the form in which the record is available.*
- b) *Access in the form requested may be refused under certain circumstances. In such a case you will be informed whether access will be granted in another form.*
- c) *The fee payable for access to the record, if any, will be determined partly by the form in which access is requested.*

If the record is in written or printed form

<input type="checkbox"/>	Copy of record	<input type="checkbox"/>	Inspection of record
If record consists of visual images			

<input type="checkbox"/>	View the images	<input type="checkbox"/>	Copy of the images	<input type="checkbox"/>	Transcription of the images
If the record consists of recorded information that can be reproduced in sound					

<input type="checkbox"/>	Listen to the soundtrack (audio)	<input type="checkbox"/>	Transcription of soundtrack
If the record is held on computer or in an electronic or machine-readable form (this includes photographs, slides, video recordings, computer generated images, sketches etc.)			

<input type="checkbox"/>	Printed copy of record	<input type="checkbox"/>	Printed copy of information derived from the record	<input type="checkbox"/>	Copy in computer readable form
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\_\_\_\_\_



If you requested a copy or transcription of a record (above) do you wish the copy of transcription to be posted to you? Note that postage is payable.

Yes

No

Note that if the record is not available in the language you prefer, access may be granted in the language in which the record is available.

In which language would you prefer the record?

\_\_\_\_\_

**In the event of a disability**

*If you are prevented by a disability from reading, viewing or listening to the record, state your disability and indicate in the form in which the record is required:*

**Disability**

**Form in which record is required**

\_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

**PARTICULARS OF RIGHT TO BE EXERCISED OR PROTECTED**

*If the space provided is inadequate, please continue on a separate folio and attach it to this form. The requester must sign all folios*

1. **Indicate the right to be exercised or protected:**

\_\_\_\_\_  
\_\_\_\_\_

2. **Explain why the record requested is required for the exercise or protection of the aforementioned right:**

\_\_\_\_\_

**NOTICE OF DECISION REGARDING REQUEST FOR ACCESS**

*You will be notified in writing whether your request has been approved or denied. If you wish to be informed in another manner, please specify the manner and provide the necessary particulars to enable compliance with your request.*

**How would you prefer to be informed of the decision regarding your request for access to the record?**

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Signed at..... on this ..... day of .....20....

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SIGNATURE OF REQUESTER/PERSON ON  
WHOSE BEHALF REQUEST IS MADE

PRINT NAME:

**YOU MUST**

- 1 Complete all necessary spaces
- 2 Sign the access request form Sign
- 3 Sign additional folios completed

**SEND WITH THIS APPLICATION**

- 1 The request fee
- 2 Any additional folios completed
- 3 Copy of Identity Document

## APPENDIX B: FEES IN RESPECT OF PRIVATE BODIES

Description		Rand
1	The fee for a copy of the manual as contemplated in regulation 9(2)(c) - for every photocopy of an A4-size page or part thereof.	1,10
2	<b>The fees for reproduction referred to in regulation 11(1) are as follows:</b>	
(a)	For every photocopy of an A4-size page or part thereof	1,10
(b)	For every printed copy of an A4-size page or part thereof held on a computer or in electronic or machine readable form	0,75
(c)	<b>For a copy in a computer-readable form on -</b>	
(i)	stiffy disc	7,50
(ii)	compact disc	70,00
(d)(i)	For a transcription of visual images, for an A4-size page or part thereof	40,00
(ii)	For a copy of visual images	60,00
(e)(i)	For a transcription of an audio record, for an A4-size page or part thereof	20,00
(ii)	For a copy of an audio record	30,00
3	The request fee payable by a requester, other than a personal requester, referred to in regulation 11(2)	50,00
4	<b>The access fees payable by a requester referred to in regulation 11(3) are as follows:</b>	
4.1(a)	For every photocopy of an A4-size page or part thereof	1,10
(b)	For every printed copy of an A4-size page or part thereof held on a computer or in electronic or machine readable form	0,75
(c)	<b>For a copy in a computer-readable form on -</b>	
(i)	stiffy disc	7,50

(ii)	compact disc	70,00
(d)(i)	For a transcription of visual images, for an A4-size page or part thereof	40,00
(ii)	For a copy of visual images	60,00
(e)(i)	For a transcription of an audio record, for an A4-size page or part thereof	20,00
(ii)	For a copy of an audio record	30,00
(f)	To search for and prepare the record for disclosure, R30,00 for each hour or part of an hour reasonably required for such search and preparation.	
4.2	<b>For purposes of section 54(2) of the Act, the following applies:</b>	
(a)	Six hours as the hours to be exceeded before a deposit is payable; and	
(b)	one third of the access fee is payable as a deposit by the requester.	
4.3	<b>The actual postage is payable when a copy of a record must be posted to a requester.</b>	

**APPENDIX C - OBJECTION TO THE PROCESSING OF PERSONAL INFORMATION IN TERMS OF SECTION 11(3) OF THE PROTECTION OF PERSONAL INFORMATION ACT, 2013 (ACT NO. 4 OF 2013)**

**REGULATIONS RELATING TO THE PROTECTION OF PERSONAL INFORMATION, 2018**

[Regulation 2]

*Note:*

1. *Affidavits or other documentary evidence as applicable in support of the objection may be attached.*
2. *If the space provided for in this Form is inadequate, submit information as an Annexure to this Form and sign each page.*
3. *Complete as is applicable.*

<b>A</b>	<b>DETAILS OF DATA SUBJECT</b>
Name(s) and surname/ registered name of data subject:	
Unique Identifier/ Identity Number	
Residential, postal or business address:	
	Code (    )
Contact number(s):	
Fax number / E-mail address:	
<b>B</b>	<b>DETAILS OF RESPONSIBLE PARTY</b>

Name(s) and surname/ Registered name of responsible party:	
Residential, postal or business address:	
	Code (    )
Contact number(s):	
Fax number/ E-mail address:	
<b>C</b>	<b>REASONS FOR OBJECTION IN TERMS OF SECTION 11(1)(d) to (f)</b> <i>(Please provide detailed reasons for the objection)</i>

Signed at ..... this ..... day of .....20.....

.....

*Signature of data subject/designated person*

**APPENDIX D: REQUEST FOR CORRECTION OR DELETION OF PERSONAL INFORMATION OR DESTROYING OR DELETION OF RECORD OF PERSONAL INFORMATION IN TERMS OF SECTION 24(1) OF THE PROTECTION OF PERSONAL INFORMATION ACT, 2013 (ACT NO. 4 OF 2013)**

**REGULATIONS RELATING TO THE PROTECTION OF PERSONAL INFORMATION, 2018**

[Regulation 3]

*Note:*

1. *Affidavits or other documentary evidence as applicable in support of the request may be attached.*
2. *If the space provided for in this Form is inadequate, submit information as an Annexure to this Form and sign each page.*
3. *Complete as is applicable.*

Mark the appropriate box with an "x".

**Request for:**

Correction or deletion of the personal information about the data subject which is in possession or under the control of the responsible party.

Destroying or deletion of a record of personal information about the data subject which is in possession or under the control of the responsible party and who is no longer authorised to retain the record of information.

A	DETAILS OF THE DATA SUBJECT
Name(s) and surname / registered name of data subject:	
Unique identifier/ Identity Number:	



Residential, postal or business address:	
	Code (     )
Contact number(s):	
Fax number/E-mail address:	
<b>B</b>	<b>DETAILS OF RESPONSIBLE PARTY</b>
Name(s) and surname / registered name of responsible party:	
Residential, postal or business address:	
	Code (     )
Contact number(s):	
Fax number/ E-mail address:	
<b>C</b>	<b>INFORMATION TO BE CORRECTED/DELETED/ DESTROYED/ DESTROYED</b>

<b>D</b>	<b>REASONS FOR *CORRECTION OR DELETION OF THE PERSONAL INFORMATION ABOUT THE DATA SUBJECT IN TERMS OF SECTION 24(1)(a) WHICH IS IN POSSESSION OR UNDER THE CONTROL OF THE RESPONSIBLE PARTY ;</b>
	<b>and or</b>
	<b>REASONS FOR *DESTRUCTION OR DELETION OF A RECORD OF PERSONAL INFORMATION ABOUT THE DATA SUBJECT IN TERMS OF SECTION 24(1)(b) WHICH THE RESPONSIBLE PARTY IS NO LONGER AUTHORISED TO RETAIN.</b>
	<i>(Please provide detailed reasons for the request)</i>

Signed at ..... this ..... day of .....20.....

.....

*Signature of data subject/ designated person*

## APPENDIX E: LIST OF GROUP OF COMPANIES

<b>Company</b>	<b>Registration number</b>
Adventure World Management (Pty) Ltd	2000/014021/07
Akani Egoli Management (Pty) Ltd	1996/008456/07
Akani Egoli Properties (Pty) Ltd	2005/034937/07
Akani Msunduzi (Pty) Ltd	1997/021611/07
Akani Msunduzi Management (Pty) Ltd	1998/004328/07
Akani-Egoli (Pty) Ltd	1996/006910/07
Aldiss Investments (Pty) Ltd - Liquidation	2001/028431/07
Blue Bells Country Club (Pty) Ltd	2005/010491/07
Blue Crane Signature Golf Estate (Pty) Ltd	2005/008777/07
Cassava Investments (Pty) Ltd	1997/020545/07
Durban Add-Ventures Ltd	1997/013469/06
Garden Route Casino (Pty) Ltd	1998/000391/07
Gold Reef City Theme Park (Pty) Ltd	1998/022315/07
Gold Reef Management (Pty) Ltd	1998/024893/07
Goldfields Casino and Entertainment Centre (Pty) Ltd	1997/021858/07
Grabblebrook (Pty) Ltd	2013/088934/07
Jeddler Investments (Pty) Ltd	2000/019055/07
K2017407820 (South Africa) (Pty) Ltd	2017/407820/07
Lexshell 94 General Trading (Pty) Ltd	2007/035036/07
Listed Investments (Pty) Ltd	1997/003059/07
Monte Cinemas (Pty) Ltd	1990/003230/07
Pocatello Investments (Pty) Ltd	2002/021382/07
Property Investment Company No 10 (Pty) Ltd	1994/005424/07
Richtrau No 292 (Pty) Ltd - Liquidation	2009/020756/07
Ripple Effect 31 (Pty) Ltd	2001/020975/07
Silverstar Casino (Pty) Ltd	1995/000369/07
Sofiline (Pty) Ltd	2012/112763/07
The Millennium Casino Ltd	1970/000341/06
Tsogo Sun (Pty) Ltd	2002/026000/07
Tsogo Sun Alternative Gaming Investments (Pty) Ltd	2015/269000/07
Tsogo Sun Caledon (Pty) Ltd	1996/010708/07
Tsogo Sun Casino Management Company (Pty) Ltd	1996/007718/07
Tsogo Sun Casinos (Pty) Ltd	1995/012674/07
Tsogo Sun Emonti (Pty) Ltd	1998/017777/07
Tsogo Sun Expansion No 1 (Pty) Ltd	2007/017309/07
Tsogo Sun Expansion No 2 (Pty) Ltd	1996/010501/07
Tsogo Sun Gaming Investments (Pty) Ltd	2002/006402/07
Tsogo Sun Gaming Limited	1989/002108/06
Tsogo Sun Hotels Gaming and Entertainment (Pty) Ltd	2002/006556/07
Tsogo Sun KwaZulu-Natal (Pty) Ltd	1997/014551/07
Tsogo Sun Newcastle (Pty) Ltd	1998/002723/07
Tsogo Sun One Monte (Pty) Ltd - Liquidation	1998/018155/07
Tsogo Sun Supply and Distribution (Pty) Ltd	2000/005833/07
Two Rivers Investments (Pty) Ltd	1996/006443/07
West Coast Leisure (Pty) Ltd	1994/005194/07
Whitehorse Investments (Pty) Ltd	2002/021406/07

**Vukani**

Luck at It KZN (Pty) Ltd	2000/017827/07
Luck at It Mpumalanga (Pty) Ltd	2001/011716/07
Luck Holdings (Pty) Ltd	2001/009849/07
Tsogo Sun Alternative Gaming Invest 2 (Pty) Ltd	2015/163900/07
Tsogo Sun Alternative Gaming Secretarial (Pty) Ltd	2012/190290/07
Vukani Gaming Corporation (Pty) Ltd	1995/000842/07
Vukani Gaming Eastern Cape (Pty) Ltd	1997/009974/07
Vukani Gaming Free State (Pty) Ltd	1997/009522/07
Vukani Gaming Gauteng (Pty) Ltd	1997/004845/07
Vukani Gaming KwaZulu-Natal (Pty) Ltd	1997/004658/07
Vukani Gaming Limpopo (Pty) Ltd	1997/009399/07
Vukani Gaming Mpumalanga (Pty) Ltd	1996/016417/07
Vukani Gaming North West (Pty) Ltd	1997/009429/07
Vukani Gaming Northern Cape (Pty) Ltd	1997/009676/07
Vukani Gaming Western Cape (Pty) Ltd	1997/004824/07

**Galaxy Bingo**

Betcoza Online (RF) (Pty) Ltd	2010/005430/07
Bingo Vision (Pty) Ltd	1997/004060/07
Cherry Moss Trade and Invest 188 (Pty) Ltd	2008/003167/07
EC Gaming Uitenhage (Pty) Ltd	2012/136900/07
Galaxy Bingo Amanzimtoti (Pty) Ltd	2006/023591/07
Galaxy Bingo Bluff (Pty) Ltd	2006/023567/07
Galaxy Bingo Butterworth (Pty) Ltd	2012/136895/07
Galaxy Bingo Developments (Pty) Ltd	1997/019595/07
Galaxy Bingo Durban CBD (Pty) Ltd	2006/023746/07
Galaxy Bingo East London (Pty) Ltd	2012/136888/07
Galaxy Bingo East Rand Mall (Pty) Ltd	1997/019566/07
Galaxy Bingo Empangeni (Pty) Ltd	2006/021556/07
Galaxy Bingo Gateway (Pty) Ltd	2006/018287/07
Galaxy Bingo Greenstone (Pty) Ltd	1997/019596/07
Galaxy Bingo Hazyview (Pty) Ltd	2015/165671/07
Galaxy Bingo International South Africa (Pty) Ltd	1997/019569/07
Galaxy Bingo Invest 2 (Pty) Ltd	2015/285648/07
Galaxy Bingo Invest 4 (Pty) Ltd - Dormant	2015/309533/07
Galaxy Bingo Invest 5 (Pty) Ltd - Dormant	2015/279030/07
Galaxy Bingo KwaZulu-Natal (Pty) Ltd	2006/018152/07
Galaxy Bingo KWT (Pty) Ltd	1997/005815/07
Galaxy Bingo Midlands (Pty) Ltd	2006/021491/07
Galaxy Bingo Moruleng (Pty) Ltd	2013/195636/07
Galaxy Bingo North West (RF) (Pty) Ltd	2009/008844/07
Galaxy Bingo Pavilion (Pty) Ltd	2006/021677/07
Galaxy Bingo Pinetown (Pty) Ltd	2006/018619/07
Galaxy Bingo Port Elizabeth (Pty) Ltd	2012/136896/07
Galaxy Bingo South Coast (Pty) Ltd	2006/018164/07
Galaxy Bingo Tonga (Pty) Ltd	2015/250835/07
Galaxy Bingo Tzaneen (Pty) Ltd	2012/190282/07
Galaxy Entertainment Mpumalanga (Pty) Ltd	2006/026033/07

Galaxy Gaming and Entertainment (Pty) Ltd	2007/026773/07
Galaxy Gaming Eastern Cape (Pty) Ltd	2012/136886/07
Galaxy Gaming Limpopo (Pty) Ltd	2006/021500/07
Galaxy Gaming Nelspruit (Pty) Ltd	2008/001398/07
Leitlho SPV (Pty) Ltd	2012/123703/07
Niveus Invest11 (Pty) Ltd	2014/034924/07
Niveus Invest9 (Pty) Ltd	2014/034932/07
One Vision Investments 451 (Pty) Ltd	2010/018448/07
The Marco Polo Gaming (Pty) Ltd	1997/019578/07
Tsogo Sun Alternative Gaming Invest 1 (Pty) Ltd	2012/190286/07
Vbet Africa (Pty) Ltd	2012/125136/07
Vbetsa Gaueng (Pty) Ltd	2013/210766/07
Vbetsa Limpopo (Pty) Ltd	2006/021500/07